

VFS Financial Services Czech Republic s.r.o.

YOUR CONCERN IS OUR CONCERN

Volvo Group wants to identify, stop, and prevent violations of law, our internal policies and regulations, and unethical behavior. This will never be achieved without your support.

So, if you know about something that doesn't seem right, or which violates the Code of Conduct, we want you to speak up.

Why should I raise a concern?

In Volvo Group we aim to carry out our business in an ethical and socially sustainable way.

We also aspire to be a great place to work – for everyone.

Sometimes however, things may go wrong. If this happens, you play a vital role in helping us to correct it and improve conditions.

What is Volvo Group Whistle?

Volvo Group Whistle is our internal whistleblowing channel, safe, secure, and compliant with relevant laws. It is independent and confidential. Scan the QR code to learn more.

What are the additional country-specific whistleblowing requirements?

The European Union Directive on the protection of persons who report breaches of the Union Law states that employees should be able to take an informed decision whether, how and to whom they want to report breaches of the Union Law. We strongly encourage all persons to use our internal reporting channels. The relevant external competent authority for reporting breaches of the Union Law or other Czech law as defined by the Act on Protection of Whistleblowers in the Czech Republic is: (i) the Ministry of Justice or (ii) the Financial Analytical Office for violations under the AML Act.

How can I raise a concern?

It is up to you how you want to report your concerns. You can file a report via the Volvo Group Whistle, write an email or letter, or give a call to the local contact person below.

You can:

➔ Go via Volvo Group Whistle – it can be found at www.volvogroup.com under "About Us". You can also scan the QR code below. Using the Volvo Group Whistle is the best option if you want to stay anonymous.

➔ Contact Group Compliance at thewhistle@volvo.com.

➔ Get in touch with your local contact:
Designated person: Dominika Šimurková
Position title: Collection Officer
Phone: +420 725 741 226
Email: thewhistle.CzechRepublic.VFS@volvo.com

Note that the whistleblowing channel is also for persons neither employed by the company nor doing other similar activity (e.g. job applicants or suppliers). If you raise a concern in good faith, Volvo Group will not tolerate any retaliation against you.

